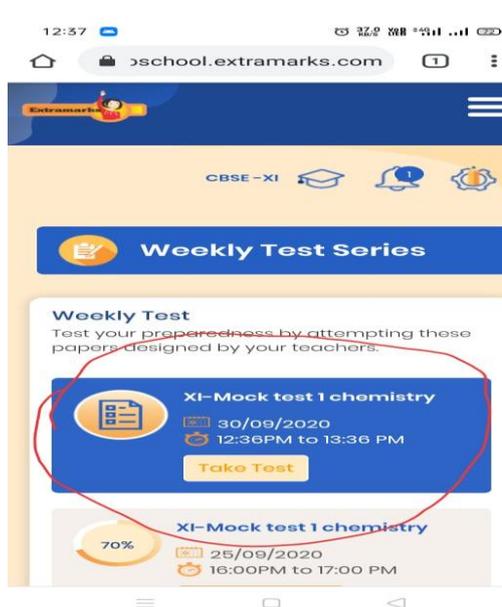


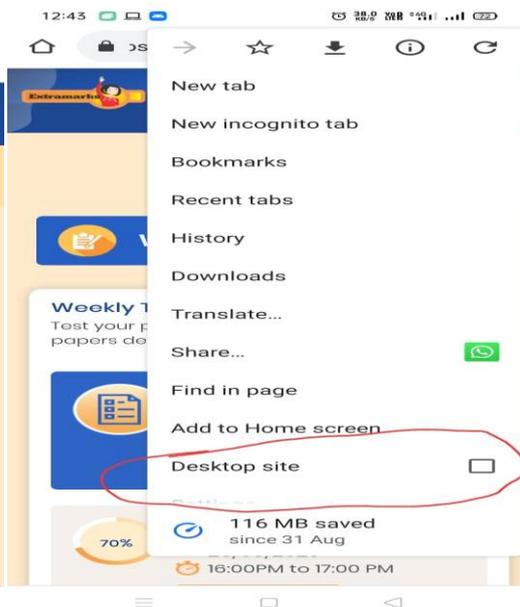
Instructions for the students for Online Test

1. Login with your user id and password at least 10 to 15 minutes before the exam starts.
2. Students must use **Latest Google Chrome** browser and select **Desktop Site** (in case of mobile phone only) before clicking on **Take Test** button.

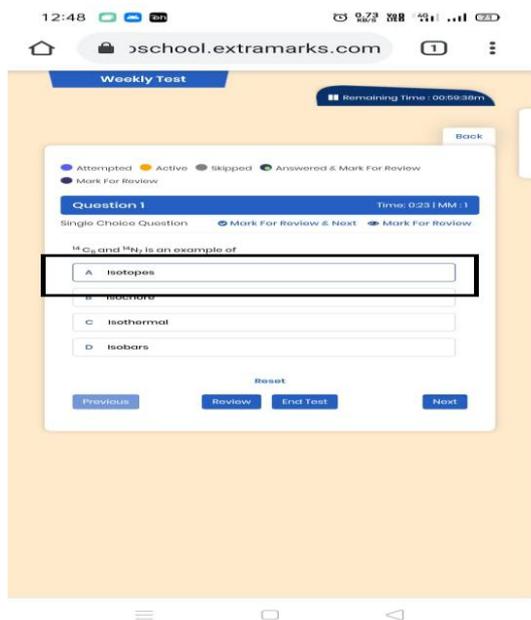
Step-1



Step-2



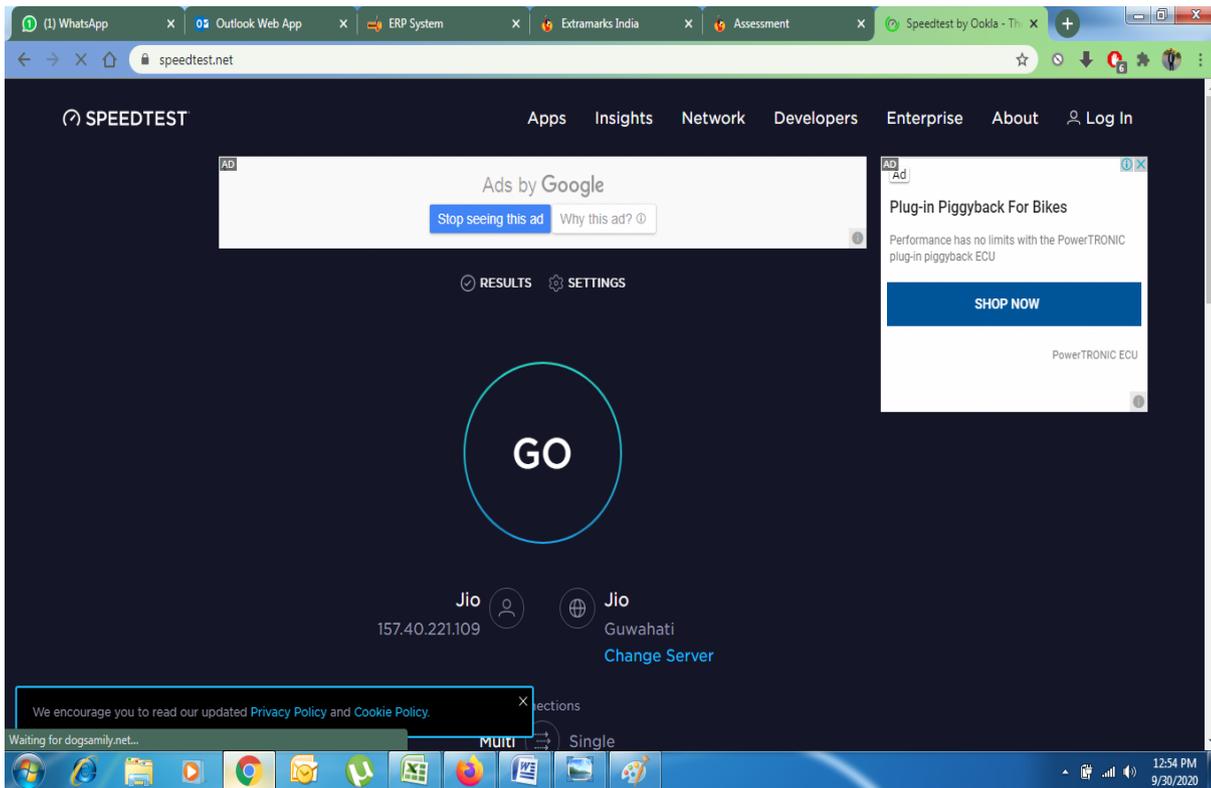
3. Don't change the **Internet Service Provider** (Eg. Airtel to Jio or Jio to Airtel) after starting the exam. Your device should contain proper data pack for the exam.(minimum 1.5 GB/day)
4. While selecting the **Options** select **very carefully and click on it properly** and make sure that all the **attempted questions are BLUE coloured** (which means you have answered).



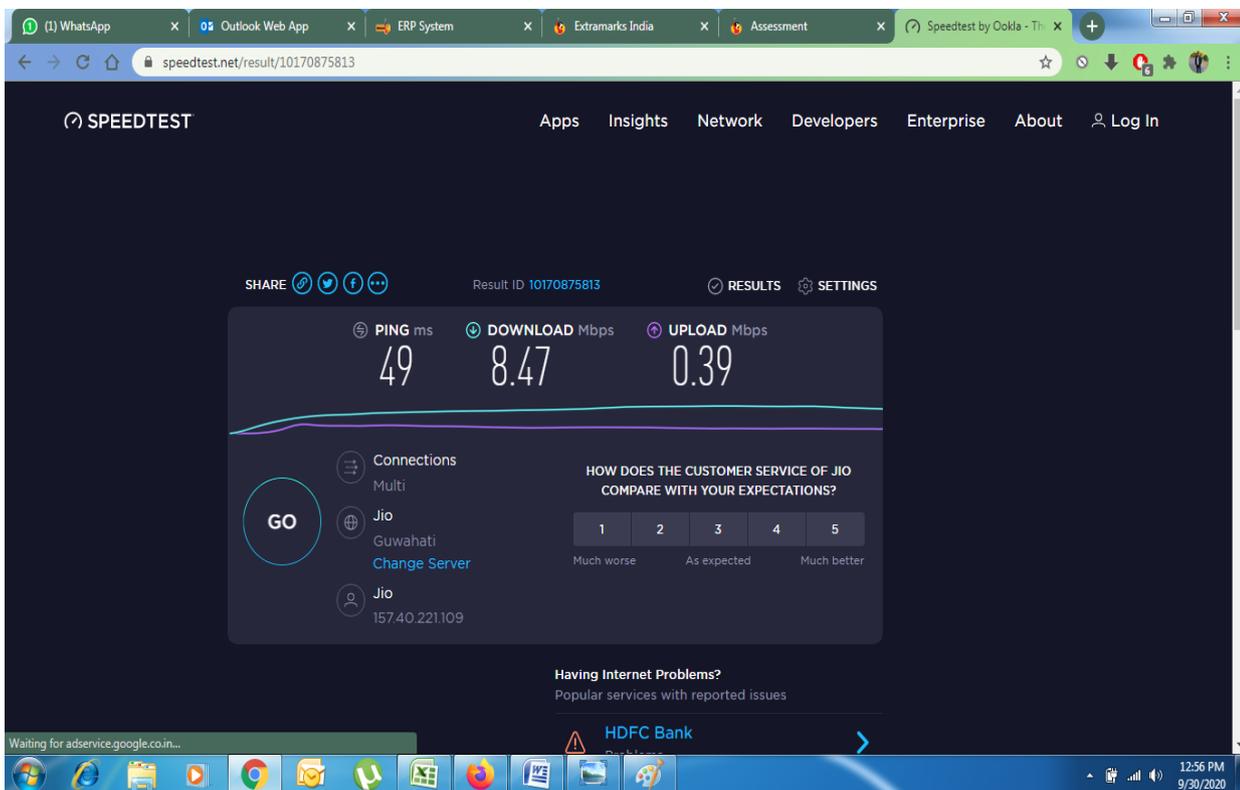
5. Close all other applications which required Internet service.

6. Make sure that you have enough **bandwidth**. Even you can test your internet speed through

Step-1-www.speedtest.net and click on Go button and wait till speed is measured



Step-2-

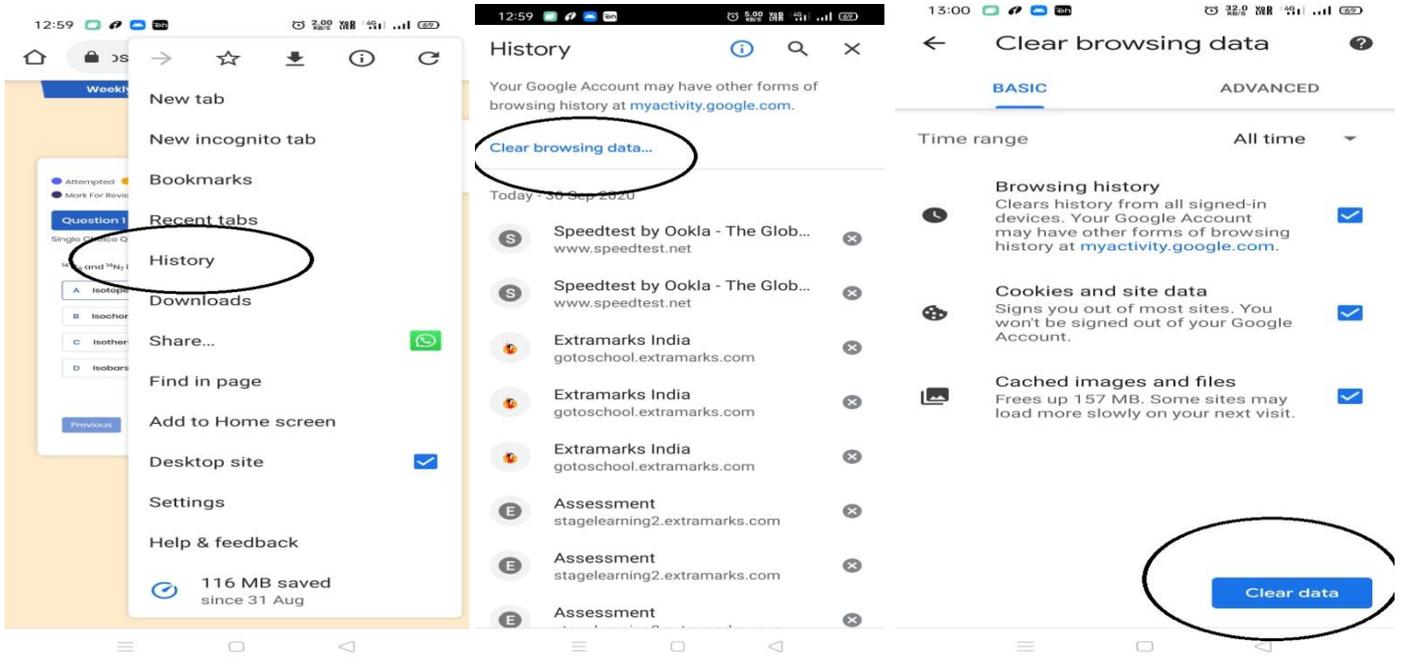


- Avoid receiving phone call while taking the test because internet gets disconnected.
- If you haven't clear **Browsing History, Cookies and other sites data and Cached Images** then you must clear it for **All Time** at least once before starting the exam.

Step-1

Step-2

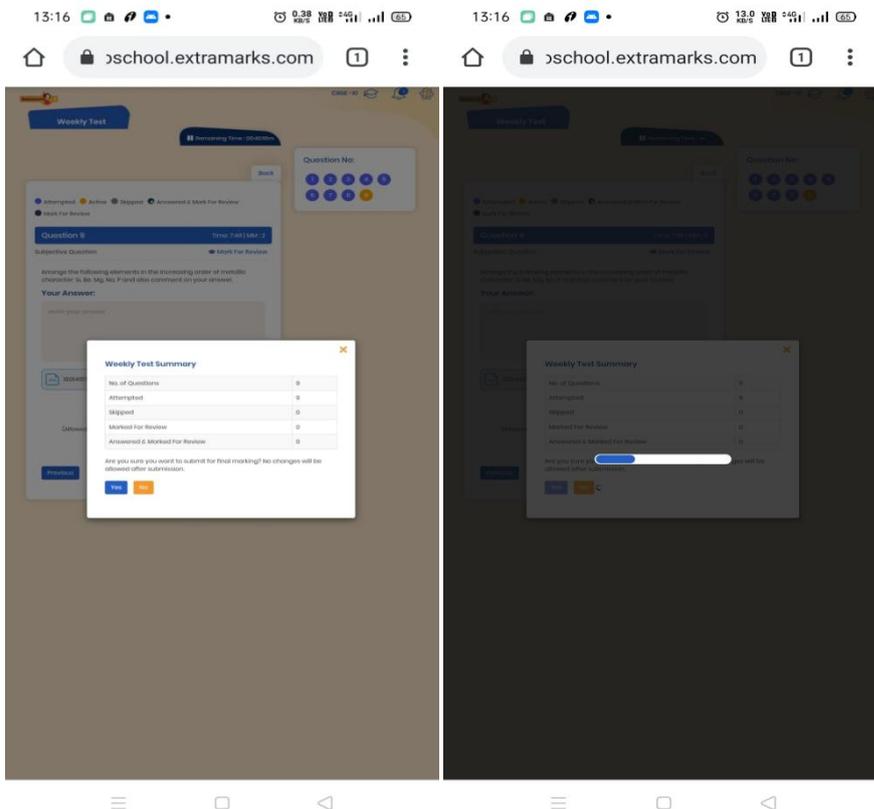
Step-3



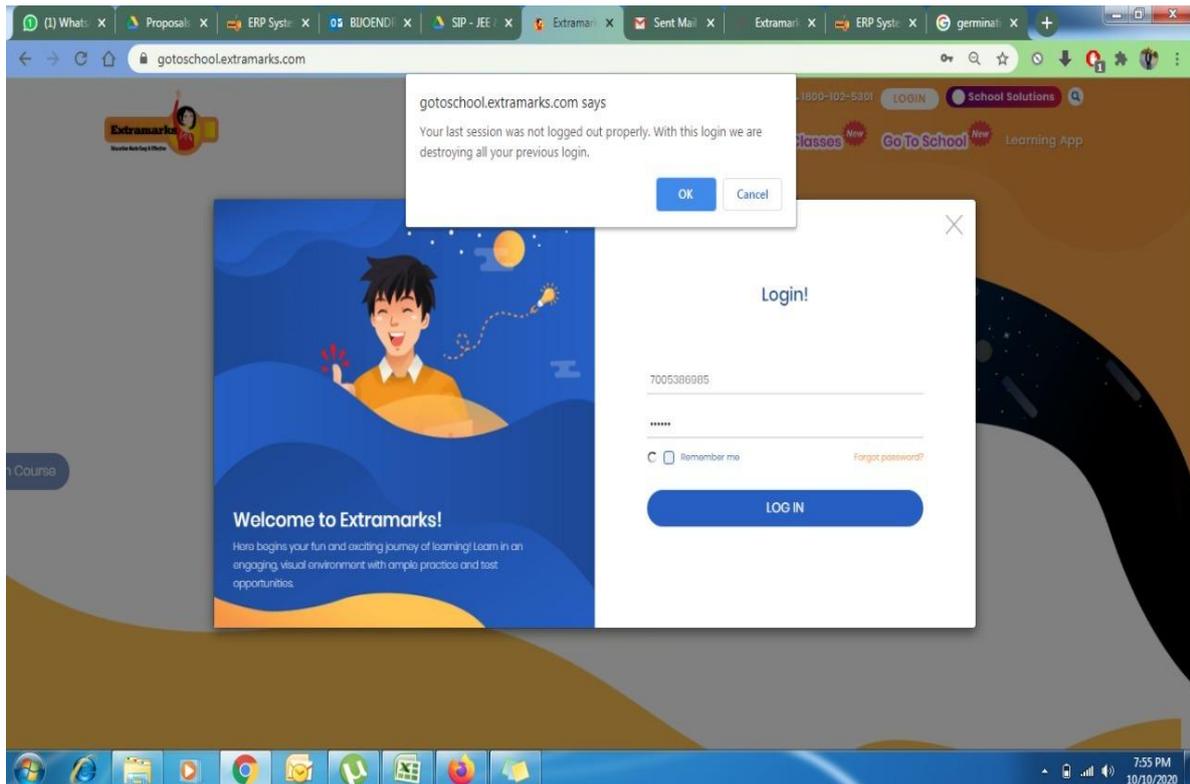
- In case of the following problem students need to wait until it gets uploaded or if students have time then students can refresh and retake the test immediately.

Step-1

Step-2

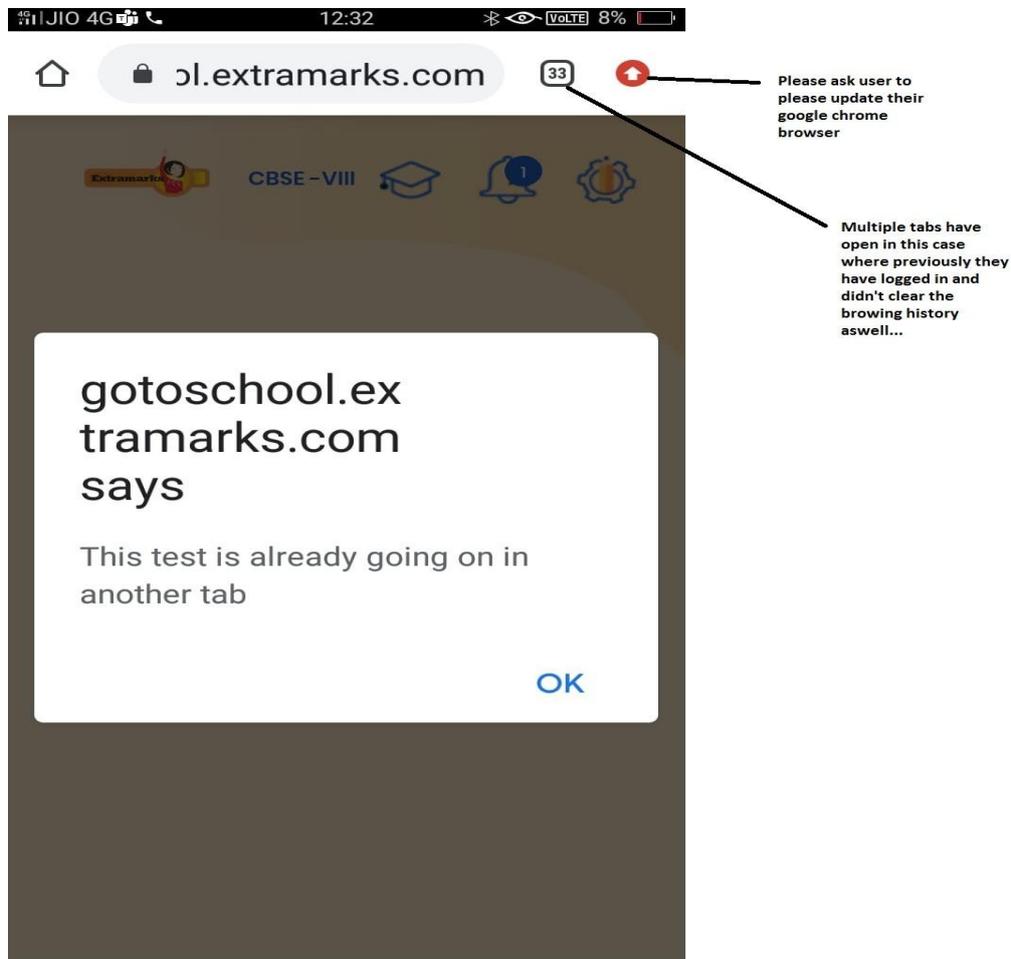


10. If you face **Error in fetching and Saving Data** then just click on **OK** button and continue with the test. This happens due to sudden internet disruption while giving the test.
11. After submission if you see any questions as skipped that means while selecting the options you didn't click on it properly.
12. If student tries to open the same account from two different device or browser this kind of message will come if he click on yes button then in previous browser or device whatever session he was doing it will be destroyed...So its advice to students that One student portal can only be accessed at one device and browser at a time.



13. Step-1-Please ask user to update Google chrome.

Step-2-please ask user to close previous Google chrome tabs as in previous tab also Extramarks student portal is open and in this cases the student has even not clear their browsing history as instructed to them.



14. **Device should be well charged:** Make sure that your mobile / laptop has proper 100% charge.(please don't put your device in charging mode while giving test)